



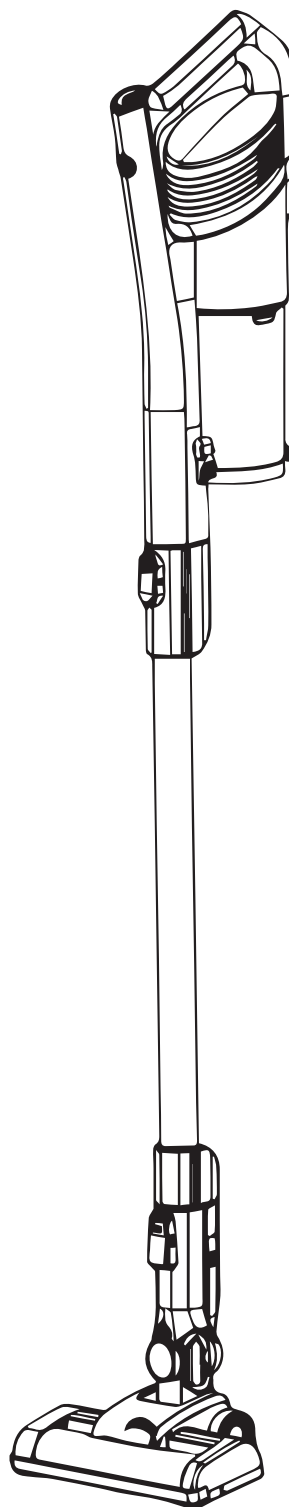
## INSTRUCTION MANUAL

### Vacuum Cleaner MCS2021WB

PLEASE READ THE  
MANUAL CAREFULLY  
BEFORE USING AND  
KEEP IT PROPERLY  
FOR FUTURE USE

Warning notices: Before  
using this product, please  
read this manual carefully  
and keep it for future  
reference.

The design and  
specifications are subject to  
change without prior notice  
for product improvement.  
Consult with your dealer or  
manufacturer for details.



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# Important Safety Instructions

- Read this manual thoroughly before first use, even if you are familiar with this type of product.
- The safety precautions enclosed reduce the risk of fire, electric shock and injury when correctly adhered to.
- Keep the manual in a safe place for future reference, along with the completed warranty card, purchase receipt and carton.
- Always follow basic safety precautions and accident prevention measures when using an electrical appliance, including the following:
  - Before turning on, ensure the electrical voltage and frequency of the charging adaptor corresponds to those indicated on the rating label.
  - Do not leave the vacuum cleaner when plugged in.
  - Unplug from outlet when not in use and before cleaning or servicing.
  - Do not use outdoors or on wet surfaces.
  - Young children should be supervised to ensure they do not play with the appliance.
  - Do not insert any objects into the appliance.
- Use only as described in this manual, use only manufacturers recommended attachments.
- Do not operate any appliance with a damaged charging adaptor or after the appliance malfunctions, or has been damaged in any manner.
- Keep the charging adaptor and cords away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the charging adaptor, not the cord.
- To reduce the risk of electrocution never operate the product with wet hands, submerge in water or spill liquids into the product.
- Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
- Turn off all controls before unplugging.
- Do not use to vacuum flammable or combustible liquids, such as gasoline, matches, or use in areas where they may be present.
- Do not vacuum anything that is burning or smoking, such as cigarettes, matches, or hot ashes.

- Do not use without the filter in place.
- This appliance is intended for normal household use only.
- If the charging adaptor is damaged, it must be replaced by the same type.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- When charging the appliance, the power switch must be off.
- This Appliance should not be used by children or people who are physically challenged.
- This appliance is not a toy, and if not used in the correct manner, can lead to unnecessary damage or failure to perform.
- Do not spray with or pick up flammable liquids, cleaning fluids, aerosols or their vapours.
- Do not run over the power charging cord when using your appliance or remove the plug by pulling on the power cord.
- Do not continue to use your appliance or charger if it appears faulty.
- Do not replace the batteries with non-rechargeable batteries.
- The battery must be removed from the appliance before it is scrapped
- The appliance must be disconnected from the supply mains when removing the battery
- The battery is to be disposed of safely
- Do not recharge non-rechargeable batteries, the battery is not replaceable

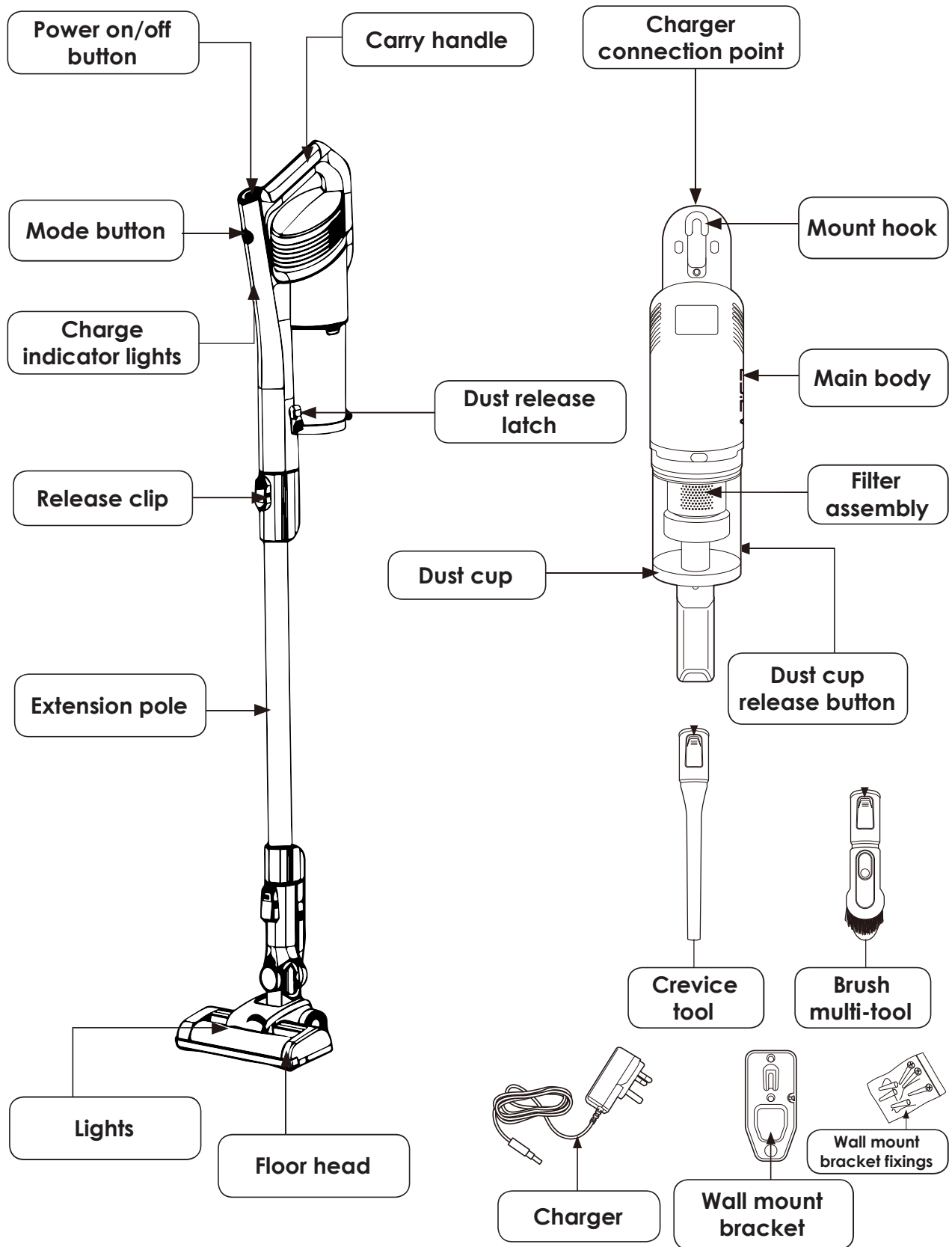
### **Caution**

- Do not use your appliance outdoors or on any wet surface or for wet pick up. Never use the product to suck up water.
- Do not pick up hard or sharp objects, matches, hot ashes, cigarette ends or other similar items.

Motor Power: 150W  
 Adaptor Model:MC2805B-V  
 Input: 100-240V~50-60Hz 0.5A  
 Output: 25.0V  $\equiv$  0.5A 12.5W  
 29.0V  $\equiv$  0.5A 14.5W

Battery Type:  
 21.6V  $\equiv$ , 2000mAh, Li-ion  
 Charging Time: 3-5 hours  
 Dust Bin Volume: 0.45L  
 Running Time:  
 Max Power Mode:  $\geq$ 12mins  
 Min Power Mode:  $\geq$ 45mins

# Names of Main Parts



# Operation instructions

## How to use your vacuum cleaner

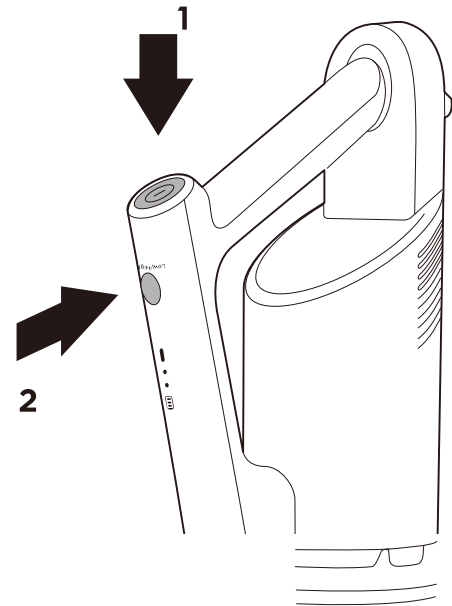
Ensure the vacuum cleaner is fully charged and assembled before using. Always take care when vacuuming stairs.

1. There are two power settings on the stick vac: max mode (this has a higher suction power but a shorter running time, approx 15 mins) and eco mode (lower suction power with a longer running time, approx 45 mins).

The stick vac will always start in max mode. The run time may vary depending on the surface being cleaned.

2. For the 'max' mode simply press the power button **(1)**, while for 'eco' mode press the power button **(1)** followed by the mode button **(2)**. The max operation light will illuminate when in 'max' mode and go out when switched to 'eco' mode.

When required, press the power button again to turn off the stick vac.



3. Move the floor head back and forth over the surface. Use even strokes. Don't press hard; allow the stick vac to suck away the debris. There are lights on the floor head which will illuminate automatically when the stick vac is in operation to help with visibility in dark corners/ areas.
4. The stick vac has charge indicator lights, these are the two small lights on the handle.

**Whilst charging** - the lower light will flash and the top light is off

**Half charged** - the lower light is on and the top light will flash

**Fully charged** - both lights are on, will turn off after 10mins

When in use and the battery is almost gone, the bottom light will be off and the top light will flash. After approximately 10 seconds the stick vac will automatically switch off.

5. It is advisable to empty the dust cup after each use. For best performance, check the filters are clean (see the 'Removing and cleaning the dust cup and filters' section of this manual).

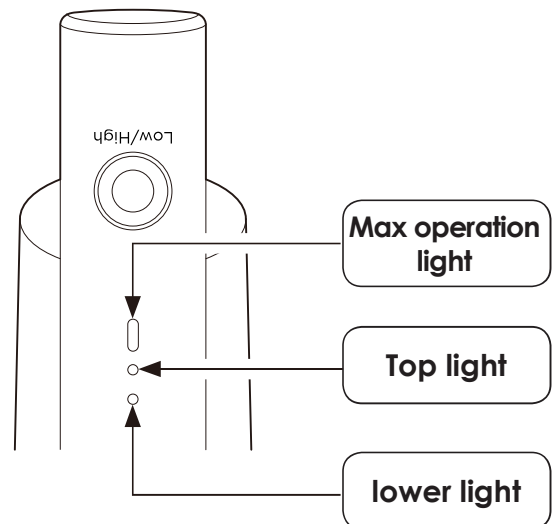
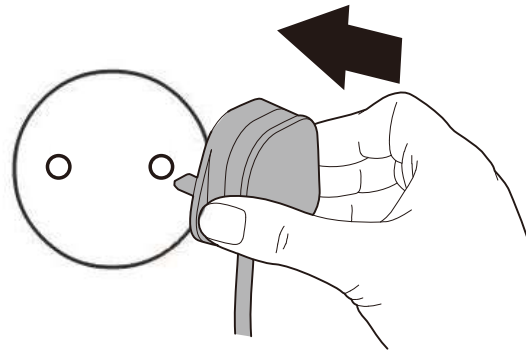
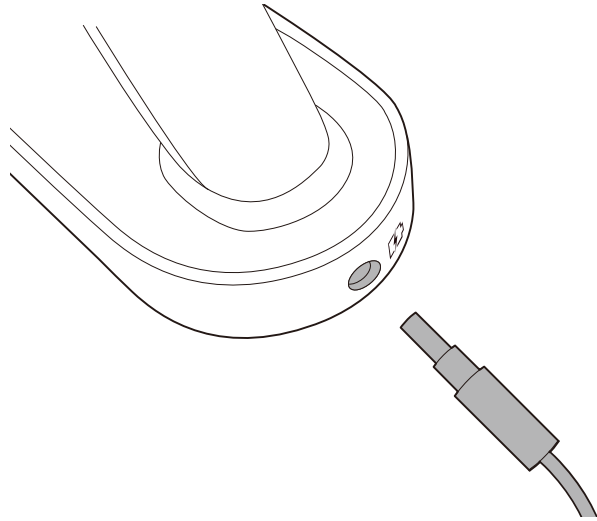
# Operation instructions

## Charging vacuum cleaner

Before use we recommend that the stick vac is charged fully for between 3 and 4 hours. When first purchased there will be some charge so it may not take the full amount of time to fully charge.

1. Plug the end of the charger into the charger connection point located on the top of the stick vac main body. It is recommended that the stick vac is charged without any attachments connected and the appliance is laid on a flat surface.
2. Plug the charger into the mains.
3. The lower charge indicator light will flash on and off to show the appliance is charging. Leave to charge.
4. Once fully charged, the charge indicator light will stop flashing and both lights will be lit.
5. Turn off from the mains power and remove the charger.

**Note:** Do not leave the stick vac unattended or leave overnight when charging. The appliance will not work whilst charging.

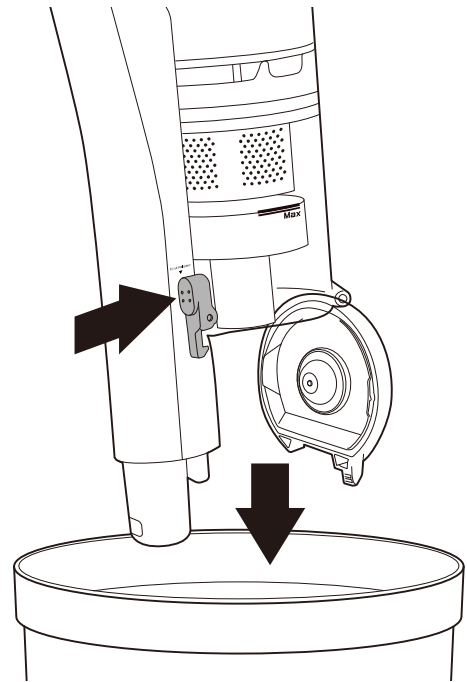


# Maintenance guide

## Emptying the dust cup

Ensure the stick vac is switched off and any attachments are removed before emptying the dust cup.

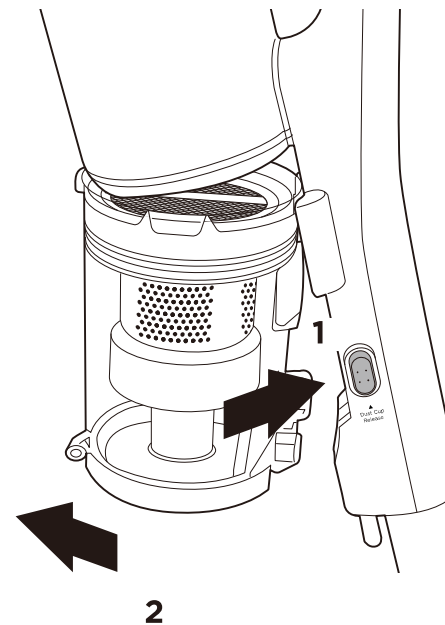
1. Hold the cup assembly over a household bin and push the dust release latch on the side of the dust cup. The debris will fall out into the bin. Please note: Do not allow the dust cup to overfill. Don't exceed the MAX level marker. Empty regularly. Every time you empty the dust cup, check the filter assembly and tap gently over the household bin to remove any excess dust.
2. Once empty close the lid until it clicks shut.



## Removing and cleaning the dust cup and filters

Before starting any cleaning, ensure the stick vac is not charging and is switched off. It is easier to remove the dust cup without any attachments on the stick vac.

1. Empty the dust cup as shown in the 'Emptying the dust cup' section of this manual.
2. Press the dust cup release button located on the side of the main body near the bottom of the dust cup **(1)**. Then pull the dust cup away from the main body, keeping the cup fairly upright **(2)**.

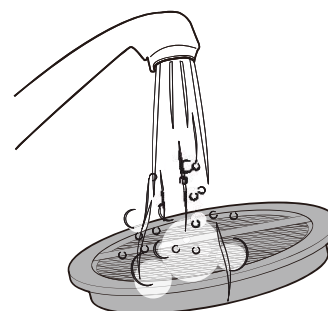
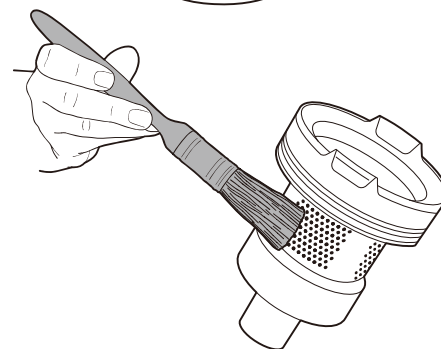
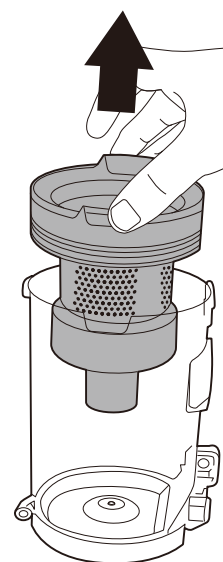
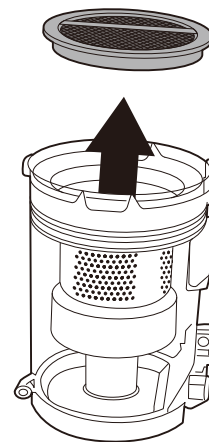


## Maintenance guide

3. The dust cup houses the circular sponge filter and filter assembly. Firstly remove the circular sponge filter by pinching the ribbon material at the top of the filter and pulling upwards, then set aside.
4. Pinch either side of the filter assembly and pull upwards away from the dust cup. Tap the filter assembly gently over the household bin to remove any large amounts of dust.

**Note:** Do not allow the dust cup to overfill. Don't exceed the MAX level marker. Empty regularly.

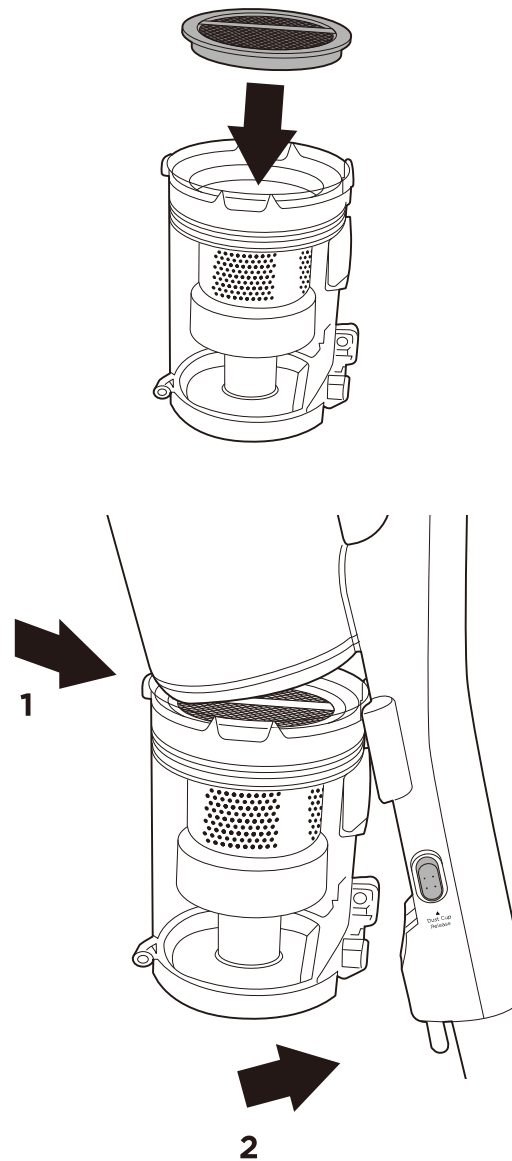
5. Remove any more excess dust from the filter assembly using a soft brush or a clean paint brush. The filter can be broken down into three parts. Hold the top section and twist the lower section in the direction of the arrow and the unlock padlock icon.
6. Rinse the dust cup, filter assembly parts and circular sponge filter under warm water until the water runs clear and leave to dry for 24 hours.



## Maintenance guide

7. Once all the parts are thoroughly dry, reassemble the filter assembly parts following the arrow and the icon for the locked padlock and place it back into the dust cup. Don't forget to put the circular sponge filter back in the top of the filter assembly.
8. Replace the dust cup to the main body by hooking the channel on the top of the dust cup with the lug on the main body **(1)**. Push the dust cup back towards the main body until you hear it click into place **(2)**.

**Note:** It is important to regularly maintain and clean the filters. A clogged filter reduces suction power and can shorten the life of your stick vac.



Below is a recommended guide for how often you should clean the filters:

Filter type	Recommended cleaning times
Filter assembly	<ul style="list-style-type: none"><li>Shake out debris when you empty the dust cup. Use the soft dusting brush to gently remove any dust build-up.</li><li>Rinse under warm water once a month or more often if required.</li></ul>
Circular sponge filter	<ul style="list-style-type: none"><li>occasionally remove any dust/debris as necessary. The filter can also be rinsed under warm water once a month.</li></ul>

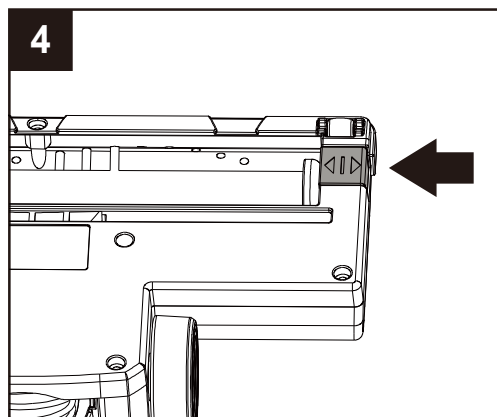
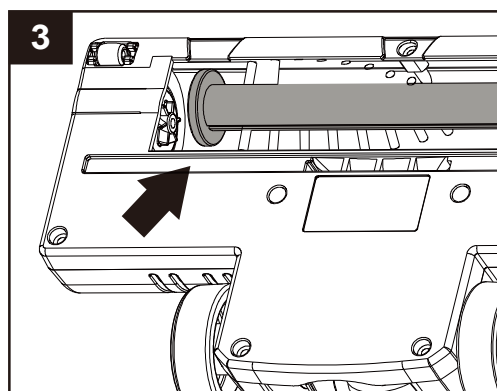
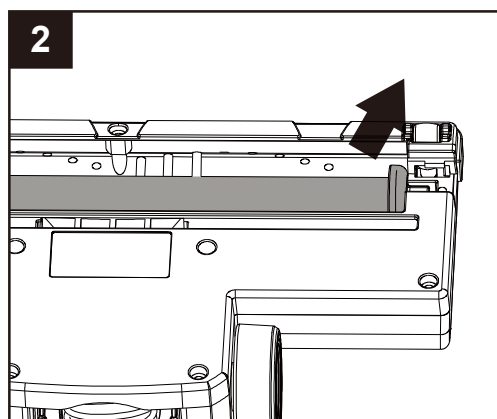
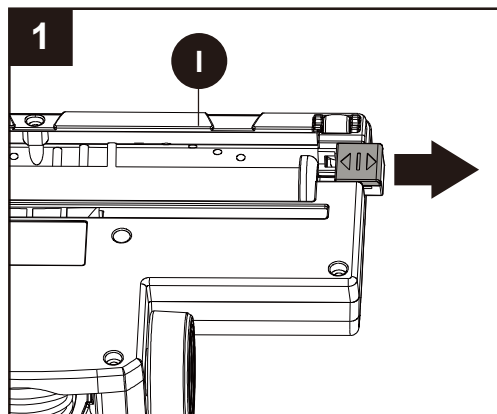
# Maintenance guide

## Removing and cleaning the floor head and roller brush

**Before starting any cleaning, ensure the stick vac is not charging and is switched off and remove the floor nozzle from the rest of the stick vac.**

If the roller brush becomes tangled during use, the self-protect system will shut off the stick vac. If that happens, please follow below steps.

1. Turn the floor brush head (I) upside down. To access the roller brush, slide the tab, marked with arrows, to the right.
2. Pull the roller brush at a slight angle up and out of the floor brush head. Any build up of hair etc. can now be removed from the roller brush. Scissors can be used to cut any hair away from the roller if necessary, taking care not to cut any of the brush bristles.
3. Once the roller brush is cleaned, replace the roller brush by aligning the left, open side of the roller with the star cog shape on the floor brush head. You may need to twist the roller head a little to lock this in place.
4. Push the other end of the roller down as far as it will go. Slide the tab back to the left to lock in place.



# Maintenance guide

## Clearing a blockage

Ensure the stick vac is not plugged into the mains supply and is switched off before dismantling the vac.

The stick vac would only become blocked if the dust cup has exceeded the 'Max' level, the filters are clogged up or a large object has been sucked up.

1. Check the dust cup and empty if necessary.
2. Check the 2 filters in the unit, remove any debris/dust and wash if necessary.
3. If the floor head, crevice or brush multi-tool were in use, detach them from the main body or extension pole and check for blockages. Remove any blockages.
4. Detach the extension pole and look down it to see if there are any blockages. If there are, use the handle of a broom to clear the obstruction. Take care not to damage the pole in the process.
5. Check the roller brush for any hair or thread which may have become wrapped around the roller. Cut away with a pair of scissors. To do this safely, remove as shown in the 'Removing and cleaning the floor head roller brush' section of this manual.

## Storing the cordless stick vac

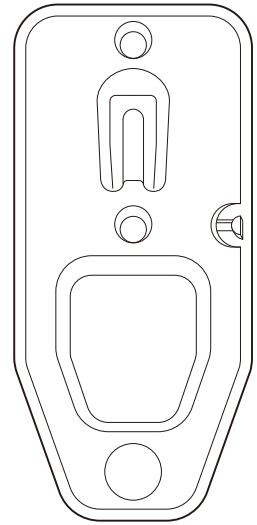
Your stick vac can be stored safely and securely by hanging from the wall mount supplied with your product or by removing all the attachments and stowing together in a cupboard. Either way will help avoid the product falling over and causing damage.

Always turn off and unplug from the mains supply before storing.

1. Remove any attachments if the stick vac was last used with them on.
2. Store the stick vac and accessories away safely in a dry place.

## Storing the cordless stick vac with the wall mount

1. Find a suitable spot in your household where you'd like to secure your stick vac.
2. Mark the desired screw hole positions on the wall using a pencil. We recommend that the stick vac hangs slightly lifted off the floor.
3. Use the wall mount bracket fixings supplied only if suitable for your wall type.
4. Screw the wall mount bracket fixings and mount to the wall (see illustration for which way the mount should hang on the wall).
5. The stick vac can then be mounted on the wall mount. The mount hook can be found on the back on the main body near the handle.



Troubleshooting	
Problem	Solution
The stick vac is not cleaning well.	<ol style="list-style-type: none"> <li>1. Empty the dust cup</li> <li>2. Remove excess dust from the filters</li> <li>3. Wash the filters</li> <li>4. Check for blockages</li> </ol>
The stick vac has stopped or won't work.	<ol style="list-style-type: none"> <li>1. Charge the vac (check the mains socket works and the switch is turned on)</li> <li>2. It might be blocked - check items 1 to 4 above</li> <li>3. Product self-protection activated. Switch off the vac and leave the motor to cool for an hour then try using again.</li> </ol>
The lights on the floor head turn off and/or the motor overheat light illuminates red.	<ol style="list-style-type: none"> <li>1. The floor head is blocked, refer to the 'Removing and cleaning the floor head and roller brush' section of this manual.</li> <li>2. The roller brush motor has become overheated due to heavy loading. This might be due to extended use on a long pile carpet or loose rug. Leave the vac to cool for an hour then use the eco mode rather than the max mode.</li> </ol>



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